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## The rise of technology scams: be aware

... continued from Page A8

Pause and remember don't let fear push you to make a rash decision to provide personal information to a scammer.

- As a general rule, if you receive any email from an address that you do not know, you should block the sender's address. You do not want to open the email or even unsubscribe. Further, you should not respond with STOP in the subject line. Any response you send back is "engaging" with the scammer and could put your email in danger. Never open any attachments, even if it says you have a voicemail message waiting. I have received these email messages at my Efficiency Matters email saying I need to download the link to hear a voice mail message.
- Never respond to a text message from someone you don't know. The text message can say something like "I'm having an emergency, can you help me?" Naturally, because you do not know this person you would want to respond with "I'm sorry, I think you have the wrong number." Unfortunately, this is the start of another scammer's plan. Again, do not respond to the text, delete the message.
- I know that I receive emails

that look like they are from Amazon, GoDaddy, Wells Fargo and Netflix. They either send me a receipt for a large purchase or tell me my account could not be charged and they are canceling my membership. They all ask for personal information ... all scams.

- Some of the ways to keep your information safe is to assign unique passwords to each website and use a password manager. If you have trouble remembering your passwords – and a password manager isn't the right fit for you - you can use an old fashioned address book to keep them listed in alphabetical order (keep it somewhere safe and don't label it "Passwords").
- Another suggestion is to use

a two-step authentication for all websites. This means that they will send you a code (by text or email) before you can sign on.

Wednesday, June 7, 2023

• If you are over 60, some of your passwords may be the original ones you used when opening an account (back in the day when we used personal info for passwords). One of my older clients still uses a combination of their last name and birthdate as their bank account password. Danger! It's best to avoid creating passwords from personal info that others might guess.

The benefits of modern technology are many...yet scams are on the rise. It's important to be aware!

Professional Organizer, Jennifer Raftis, CPO® founded Efficiency Matters, LLC to help you with all of your organizing needs for your home and business. She is a Certified Professional Organizer and an active board member with NAPO, National Association of Productivity and Organizing Professionals. She is also an independent representative for

The Container Store and has expertise in designing closets, garages, pantries, playrooms and more. In addition, she is a Corporate Organizing and Productivity Consultant and has worked with Fortune 500 companies across the U.S. Another large part of her business is move management especially working with seniors who are downsizing. She and her husband have

lived in Moraga for 30 years, raising 3 kids and working countless volunteer hours with many local non-profit organizations and schools. Jennifer@efficiencymattersllc.com, 925-698-3756 www.efficiencymattersllc.com

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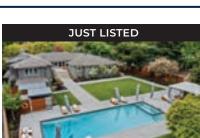


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